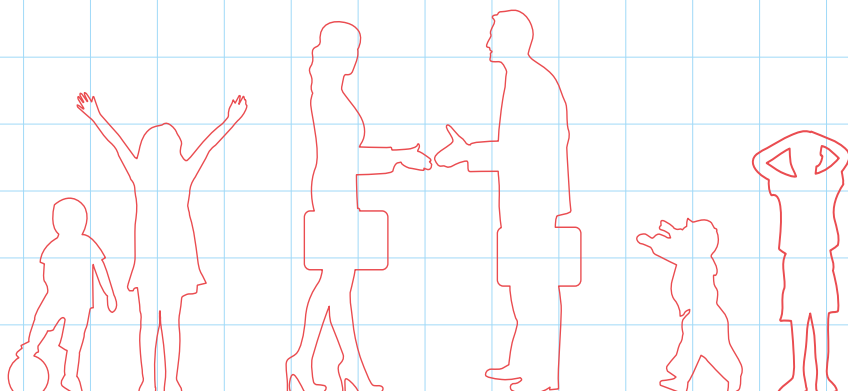


22nd - 23rd September 2015

ENOC 19th Annual Conference

“Violence against children”

Location: Rode Hoed, Keizersgracht 102, Amsterdam



24th September 2015

ENOC 19TH
General Assembly meeting

Location: The Old Chamber
Tweede Kamer (House of Representatives)
Lange Poten 4, The Hague

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Word of welcome

Welcome to Amsterdam!


I'm very pleased to host this year's ENOC Annual Conference and would like to thank you for attending this event. This year, the central theme is Violence against children.

While children have the unconditional right to grow up in a safe environment, many children in Europe are victims of child abuse and neglect. It is our moral and legal obligation to do everything within our powers to improve their situation and prevent future violence against children.

In de past months, we have devoted ourselves to creating an interesting and inspiring programme for this conference. Speakers from the Netherlands, Europe and beyond will share their knowledge and experience with you. Furthermore, our research on the combat against child maltreatment in European countries will hopefully grant valuable insights about possible policy improvements in your own country.

On behalf of the team, I wish you most inspiring and pleasant days at the ENOC 19th Annual Conference.

Warm regards,

A handwritten signature in blue ink, appearing to read 'Marc Dullaert', with a stylized flourish at the end.

Marc Dullaert.

ENOC Chair-Elect, The Netherlands' Ombudsman for Children

Conference programme

Conference day 1 – Tuesday 22nd September 2015

8.45 – 9.15 am	Registration, Tea/Coffee
9.15 – 9.25 am	Opening of the conference <ul style="list-style-type: none">• Mr. Eberhard van der Laan, Mayor of Amsterdam
9.25 – 10.00 am	Welcome address <ul style="list-style-type: none">• Mr. Tam Baillie, ENOC Chair, Scotland's Commissioner for Children and Young People• Mr. Marc Dullaert, ENOC Chair-Elect, The Netherlands' Ombudsman for Children
10.00 – 10.45 am	Violence against children from a UN perspective <ul style="list-style-type: none">• Ms. Marta Santos Pais, Special Representative of the UN Secretary-General on Violence against Children
10.45 – 11.15 am	Tea/Coffee break
11.15 – 12.15 pm	Tackling violence against children in Europe: The way forward <ul style="list-style-type: none">• Mr. Marc Dullaert, the Netherlands' Ombudsman for Children• Ms. Marielle Dekker, Director of Augeo Foundation for Prevention of Child Abuse
12.15 – 1.00 pm	The lifelong impact of child abuse <ul style="list-style-type: none">• Ms. Marga Haagmans, Head of the Policy and Innovation Department of Augeo Foundation• Mr. Marcel Mannens, Professor of Genome Diagnostics, University of Amsterdam• Ms. Bernet Elzinga, Professor of Stress-related Psychopathology, Leiden University
1.00 – 2.00 pm	Lunch
2.00 – 2.45 pm	Child trafficking and sexual violence against children: lessons from the Netherlands <p><i>Trafficking of Children. Different Phenomena, Universal Dilemmas</i></p> <ul style="list-style-type: none">• Ms. Corinne Dettmeijer, Dutch Rapporteur on Trafficking in Human Beings and Sexual Violence against Children <p><i>Online sexual abuse of children: Improvements based on the experiences of children</i></p> <ul style="list-style-type: none">• Ms. Maaïke Pekelharing, Senior staff member of the hotline Combating Child Pornography on the Internet
2.45 – 3.15 pm	“Let’s talk young, let’s talk about violence!” (part 1) <p><i>Presentation of the concept, process and outcome of this year’s ENOC child participation project.</i></p> <ul style="list-style-type: none">• Mr. David Lallemand, General Coordinator of the ENYA Let’s Talk Young project, and communication advisor/project manager at Belgium’s (Brussels & Wallonia) Ombudsperson for Children’s Rights Office
3.15–3.45 pm	Tea/Coffee break
3.45 – 5.00 pm	“Let’s talk young, let’s talk about violence!” (part 2) <ul style="list-style-type: none">• Film screening
5.00 – 5.15 pm	Conclusions on day 1 <ul style="list-style-type: none">• Mr. Tam Baillie, ENOC Chair, Scotland's Commissioner for Children and Young People• Mr. Marc Dullaert, ENOC Chair-Elect, The Netherlands' Ombudsman for Children

Conference day 2 – Wednesday 23rd September 2015

8.45 – 9.15 am Arrival of conference participants, Tea/Coffee

9.15 – 10.15 am

Keynote inputs

Overview of European Commission activities to prevent and combat violence against children

- **Ms. Margaret Tuite**, *Coordinator on the Rights of the Child, European Commission*

- **Violence against children: FRA's research**
Ms. Astrid Podsiadlowski, *Head of Sector Rights of the Child, European Union Agency for Fundamental Rights (FRA)*

- **The Council of Europe Strategy for the rights of the child**
Ms. Regína Jensdóttir, *Head of Children's Rights Division, Council of Europe*

10.15-11.00 am

Child neglect

- **Mr. Howard Dubowitz**, *Professor of Pediatrics and Director of the Center for Families, University of Maryland*

11.00-11.30 am Tea/Coffee break

11.30-11.50 pm

Working together with networks of child rights organisations to prevent violence against children

- **Ms. Jana Hainsworth**, *Secretary-General of Eurochild*

11.50-1.30 pm

Breakout sessions: Roundtable on the conference theme

1. *No longer unnoticed: Identification and reporting of violence against children*
 - *With contributions of the **Augeo Foundation** and **Youth Taskforce on Violence against Children***

2. *Accommodating recovery: differences made at the policy level*
 - *With contributions of the **Youth Taskforce on Violence against Children***

3. *Ombudspersons for children and children's right's coalitions: When (not) to team up*
 - *With **Mr. Nigel Thomas**, **Professor of Childhood and Youth Research, University of Central Lancaster** and representatives of Eurochild's National Partner Networks in Estonia, Serbia and the Netherlands.*

1.30-2.15 pm

Lunch

2.15-3.45 pm

Breakout sessions: Country updates

3.45-4.00 pm

Closing session

- **Mr. Tam Baillie**, *ENOC Chair, Scotland's Commissioner for Children and Young People*
- **Mr. Marc Dullaert**, *ENOC Chair-Elect, The Netherlands' Ombudsman for Children*

4.00-4.30 pm

Tea/Coffee break

General Assembly programme

The General Assembly is solely accessible for ENOC members

Wednesday 23rd September 2015

Moderator: Marc Dullaert, *ENOC Chair-Elect*

4.30-5.30 pm	Discussion session: ENOC statement on violence against children
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Thursday 24th September 2015

Moderator: Mr. Tam Baillie, *ENOC Chair (until election of the new Bureau)*

9.15 – 9.45 am	<i>Registration, Tea/Coffee</i>
9.45 – 10.00 am	Welcome address <ul style="list-style-type: none">• Ms. Anouchka van Miltenburg, <i>Speaker of the House of Representatives of the Netherlands</i>
10.00 – 10.15 am	Election of new Bureau members

Moderator: Mr. Marc Dullaert (*ENOC Chair*)

10.15-10.45 am	ENOC Business <i>Presentation of ENOC annual activities</i> <ul style="list-style-type: none">• Mr. Tam Baillie, <i>ENOC Chair for the period 2014-2015, Scotland's Commissioner for Children and Young People</i> <i>Presentation and approval of the ENOC accounts</i> <ul style="list-style-type: none">• Ms. Edita Ziobiene, <i>ENOC Treasurer</i>
10.45-11.30 pm	Discussion and agreement on the ENOC statement
11.30-12.00 am	Tea/Coffee break
12.00-1.15 pm	Brainstorm about ENOC's 2016 activities and future of ENOC
1.15-1.45 pm	Other issues raised by the Bureau or by members
1.45 pm	Lunch

Plenary sessions and speakers



Tam Baillie

ENOC Chair, Scotland's Commissioner for Children and Young People

Tam Baillie has worked as a manager and practitioner with children and young people for 30 years, primarily with young offenders; young people in and leaving care; and young homeless people. Tam has worked in Scotland and England and in both the statutory and voluntary sectors. He worked as the Director of Policy for Barnardo's Scotland from 2003 and worked extensively on children's policy and rights issues.

In May 2009, Tam took up the post of Scotland's Commissioner for Children and Young People. As the Commissioner, Tam's remit is: to have regard to the United Nations Convention on the Rights of the Child; to encourage the involvement of children and young people in the work of the Commissioner; and to promote and safeguard the rights of children and young people in Scotland. These rights are set out in the UN Convention on the Rights of the Child, which the UK Government signed up to in 1991.



Marc Dullaert

ENOC Chair-Elect, The Netherlands' Ombudsman for Children

Marc Dullaert (1963) is the first-ever Ombudsman for Children of the Netherlands, appointed by the Dutch parliament in February 2011. Dullaert studied Theology before obtaining a Master's degree in Social Sciences and Communication Science. He also earned a Master's degree in Business Administration. Marc is the founder and chairman of the KidsRights foundation, which champions children's rights in developing countries worldwide. He initiated the international Children's Peace Prize and currently chairs the associated expert committee. Each year, the message and example of these young winners inspire more than a billion people worldwide. He was also the initiator of the KidsRights Millennium Development Goals Conference, which was chaired jointly by Archbishop Emeritus Desmond Tutu and former President of South Africa F.W. de Klerk. Marc has extensive experience in the world of media. His last assignment was as CEO and shareholder of the European D&D media group from 2003 until 2009.



Eberhard van der Laan

Mayor of Amsterdam

Eberhard Edzard van der Laan (1955) studied law at VU University Amsterdam and after graduation took the initiative to set up a law firm in 1992. He ended his relationship with that firm when he took office as Minister for Housing, Communities and Integration in 2008. Van der Laan joined the Dutch Labour Party (PvdA) in 1976. He sat on the Amsterdam City Council for the party from 1990 to 1998, from 1993 as chairman of his party's council representatives. Before that, he was political assistant to Alderman Jan Schaefer. On 7 July 2010, Eberhard van der Laan took office as Mayor of Amsterdam.

The office of Amsterdam's Mayor encompasses a variety of additional functions. As such, Van der Laan holds positions as Force Manager for the Amsterdam-Amstelland police department; as Chairman for Daily and General Administration for the Regional Fire Service and as Chairman of the organisation for Medical Assistance for Accidents and Disasters in the Netherlands. Van der Laan is also chairman of the Taskforce on Child Abuse and Sexual abuse.



Marta Santos Pais

*Special Representative of the Secretary-General on
Violence against Children*

Marta Santos Pais was appointed as the first Special Representative of the Secretary-General (SRSG) on Violence against Children on 1st May 2009, and took up her position on 1st September 2009. As a high level global independent advocate, Marta Santos Pais promotes the prevention and elimination of all forms of violence against children in the justice system, in the home, in alternative care, in schools, and in the community. She acts as a bridge-builder across regions, and different sectors and settings where violence against children may occur. Since her appointment, she has been strongly committed to mobilizing action and political support to maintain momentum around this agenda and to achieve progress towards the prevention and elimination of violence against children across the world.

Marta Santos Pais has more than 30 years' experience on human rights issues and engagement in United Nations and intergovernmental processes. She is the author of a

large number of publications on human rights and children's rights. Before her appointment as SRSG on Violence against Children, Marta Santos Pais was the Director of the UNICEF Innocenti Research Centre, a position she had held since 2001. She joined UNICEF in 1997 as Director of Evaluation, Policy and Planning. Previously, she was the Rapporteur of the Committee on the Rights of the Child and Vice-Chair of the Coordinating Committee on Childhood Policies of the Council of Europe. She was a Special Adviser to the UN Study on Violence against Children and to the Machel Study on the Impact of Armed Conflict on Children. She was also a member of the UN Drafting Group of the 1989 Convention on the Rights of the Child and of its Optional Protocols, and has participated in the development of other key international human rights standards.



Mariëlle Dekker

Director of Augeo Foundation for Prevention of Child Abuse

Mariëlle Dekker is the director of the Augeo Foundation. This foundation promotes a safe environment for all children, among others by providing professionals with digital learning tools on child maltreatment.

Ms. Dekker is also the editor-in-chief of a Dutch online magazine on Child Abuse and Neglect. Prior to joining Augeo in 2007, she has worked extensively with vulnerable children and families in various settings. At the municipal health services, she was the Chief Child Abuse Prevention Officer. Moreover, as a child therapist she worked in a child mental health clinic and with refugee children.

Tackling violence against children in Europe: The way forward

Violence against children is one of the greatest direct threats for the wellbeing of children in Europe at the moment and a top priority that must be tackled today. Therefore, the Dutch ombudsman for children and the Augeo Foundation joined forces to conduct research on policies that target violence against children in Europe.

Marc Dullaert and Mariëlle Dekker will present the key findings of this research project. They will share ten effective recommendations for tackling violence against children in Europe. These recommendations are based on comparing and contrasting the solutions that are proven to work according to research and best practices, their implementation across the EU and current (legally binding) standards. Based on these recommendations, they will also formulate eight targets to be realised by 2025.



Marga Haagemans

*Head of the Policy and Innovation Department of
Augeo Foundation*

Marga Haagemans is head of innovation and research of Augeo Foundation. This foundation promotes a safe environment for all children, among others by providing professionals with digital learning tools on child maltreatment.

Marga is content expert on child abuse and neglect. She has experience in working with families in the field and has been involved in various projects for educating professionals and developing knowledge.



Bernet Elzinga

Professor of Stress-related Psychopathology, Leiden University

Bernet Elzinga (1970) is professor of Stress-related Psychopathology at the section Clinical Psychology, Leiden University, and affiliated with the Leiden Institute for Brain and Cognition (LIBC). After obtaining her Masters' degrees in Clinical and Cognitive Psychology and Philosophy, she received her PhD (cum laude) from the VU University in Amsterdam. In 2002, she was a research fellow at Yale University (USA) and later got appointed at the section Clinical Psychology, Leiden University, first as Assistant Professor (2002) and later as Associate Professor (2008).

Her interdisciplinary research, funded by various grants (VENI, VIDI), focuses on the influence of early life stress on brain functioning related to emotion and memory in healthy individuals and patients with stress-related disorders (i.e., depression, anxiety disorders, and Borderline Personality Disorder). She also investigates (genetic) vulnerability factors and the intergenerational transmission of abuse. In addition, she coordinates an interdisciplinary bachelor program focused on the multi-disciplinary aspects of childhood abuse and neglect, is trained as GZ psychologist and psychotherapist and expert member of the National Centre of Expertise on Sexual Convictions (LEBZ).



Marcel Mannens

Professor of Genome Diagnostics, University of Amsterdam

Marcel Mannens is professor of Genome Diagnostics, in particular the epigenetics of disease. He is the head of the genome diagnostics laboratory of the Academic Medical Center in Amsterdam and the former chairman of the board of DNA-diagnostics laboratories in the Netherlands.

His main research interests have been in cardiogenetics, childhood oncology and rare growth disorders. Within this latter subject he has been studying epigenetics for several decades. More recently, he has formed a research team working on the epigenetics of more common diseases including stress related disorders. Child abuse and neglect is one of his latest research topics.

The lifelong impact of child abuse

In this session, Marga Haagmans, Bernet Elzinga and Marcel Mannens will present the current state of knowledge about Adverse childhood experiences (ACEs), their detrimental consequences and the mechanisms that underlie those consequences. ACEs are negative experiences during ones childhood, such as abuse and neglect. In the past few years, researchers looked into the number of children exposed to ACEs. This number turned out to be extremely high. Therefore, researchers often talk about a hidden epidemic.

The consequences of Adverse childhood experiences are enormous. Studies show a strong correlation between ACEs and long-term health outcomes. This includes, among other things, cancer development and health-risk behaviours, such as adult drug use. There are however ways to prevent or minimize ACEs and their adverse effects, which will be also discussed during this session.



Corinne Dettmeijer

Dutch Rapporteur on Trafficking in Human Beings and Sexual Violence against Children

The Dutch National Rapporteur on Trafficking in Human Beings and Sexual is independent and has a statutory basis. The Rapporteur's main task is to report to the Dutch government on the nature and extent of human trafficking and sexual violence against children in the Netherlands, and on the effects of the government policy pursued. The reports contain information on relevant regulations and legislation, as well as information on prevention, criminal investigations, prosecution of perpetrators and victim support. They also contain policy recommendations aimed at improving the fight against human trafficking and sexual violence against children, including child pornography.

After finishing her law degree at Leiden University, Corinne Dettmeijer started her career as a public prosecutor in Rotterdam. Corinne Dettmeijer has for many years been a judge at the district court of The Hague, from 1995 until 2014 as vice president of the court. As a judge, she handled cases in juvenile, criminal, family and migration law. She has been a member of several (international) professional bodies and advisory committees in the field of juvenile law. Corinne Dettmeijer a member of the board of the Pro Juventute Foundation, the European Institute for Crime Prevention and Control, affiliated with the United Nations (HEUNI) and the High-level Global Taskforce to End Sexual Exploitation of Children in Travel and Tourism.

The Dutch magazine Opzij elected Ms. Dettmeijer in 2014 as one of the most powerful women in the Netherlands working on justice and public policy.

Trafficking of Children. Different Phenomena, Universal Dilemmas

In her contribution, Corinne Dettmeijer highlights some of the main challenges regarding child trafficking. Albeit trafficking of children occurs in divergent forms, the dilemmas that rise with it share some universal features.



Maaïke Pekelharing

Senior staff member of the hotline Combating Child Pornography on the Internet

Since 2007 Maaïke Pekelharing works for the Dutch hotline against child sexual abuse material on the Internet: Meldpunt Kinderporno. This work consists of analysing child sexual abuse material. The Dutch hotline receives 10.000's of reports per year and this amount still grows every year. Maaïke also coordinates the Helpwanted.nl helpline; a helpline for children, youngsters and their educators who have become a victim of online sexual abuse. The reports differ from girls who have been victims of sexting to boys who have been blackmailed after they have had webcamsex with someone they didn't know. Together with her colleagues, Maaïke advises the reporters what they can do.

Maaïke also has been one of the founders of the online reporting button for teenagers: meldknop.nl. A website where teenagers can find solutions to all their online problems such as bullying, hacking, spam, grooming and discrimination. This project is a cooperation between several organizations, including the Dutch police and De Kindertelefoon (the Dutch general child helpline).

Before working for the hotline Maaïke worked for the Dutch Ministry of Justice. First as a policymaker on juvenile delinquency and later as a secretary for the Council for the Administration of Criminal Justice and Protection of Juveniles, both in The Hague. Maaïke studied Child Development and Education at the University of Amsterdam.

Online sexual abuse of children: Improvements based on the experiences of children

Helpwanted.nl is a helpline for children, teenagers and their parents who have become a victim of online sexual abuse. The helpline receives hundreds of reports per year. This presentation will focus on the lessons that can be learned from the victims' stories. What problems do the victims report? Can trends be identified? What problems does the helpline identify in the fight against sexual abuse? And what improvements can be made at the policy level to tackle these problems?



David Lallemand

General Coordinator of the ENYA Let's Talk Young project

David Lallemand is currently Head of Communication and Projects for the Delegate-General for the Rights of the Child of the French Community of Belgium (since 1 July 2009). Before that, for eight years, he was in charge of production, editing and hosting of « Quand les jeunes s'en mêlent », a radio program of La Première (RTBF public radio) which aimed to create a dialogue between young people and adults. David taught radio training courses at the Institut supérieur de Formation sociale et de Communication for six years in Brussels. He also worked as Associate Press Officer at the *Department of Public Information of the United Nations*.

Let's talk young, let's talk about violence!”

ENYA aims to give children and young people in Europe the opportunity to raise their voices on different issues and themes that concern them, but also to spread their voices in the medias using the modern tools of communication. In 2015 the project will focus on ENOC's working theme: 'Violence against Children'. It can be adapted in the future. The main objective is to allow children and young people to participate in the public debate from which they are excluded simply because they are children. It is both a work of Children's Rights awareness and of citizenship education to all modern media: web, radio, TV, press. A dozen of young people between 10 and 18 years old have been brought together for a week in 10 European countries and/or regions and have been given access to all the modern tools of communication (audio, video, web, radio) and expert knowledge to use these tools. These meetings resulted in short videos from each country, which are gathered in a documentary video and a brochure of the project. These will be presented for the first time at the ENOC 19th Annual Conference.



Margaret Tuite

Coordinator on the Rights of the Child, European Commission

Margaret Tuite has been the European Commission coordinator for rights of the child since 1 November 2011 in the unit responsible for fundamental rights and the rights of the child of DG Justice and

Consumers, where the focus is on implementation of the EU Agenda for the rights of the child. Margaret and a small but dedicated team ensure proactive coordination within the Commission and also with external stakeholders.

Margaret has worked for the European Commission for 30 years, 14 of them in the justice and home affairs domains. In her previous post as deputy head of unit for criminal law, Margaret was responsible for European e-Justice, contributing to the improvement of access to justice and cross-border judicial cooperation.

Overview of European Commission activities to prevent and combat violence against children

Margaret Tuite will present an overview of EU activities that contribute to the prevention and combating of all forms of violence against children, in particular with regard to implementation of the EU Agenda for the rights of the child, and with a focus on EU activities inside the EU. She will share some relevant findings from the recent studies on children's involvement in judicial proceedings, missing children and child participation and cover recent work on integrated child protection systems. Relevant EU funding programmes will also be discussed.



Astrid Podsiadlowski

Head of Sector Rights of the Child, European Union Agency for Fundamental Rights (FRA)

Astrid Podsiadlowski is part of the Equality and Citizens' Rights Department of the European Union Agency for Fundamental Rights and head of the Rights of the Child sector. She is also the project manager of the children and justice project and main author of the respective reports. She is a psychologist by education and training and her areas of expertise include: discrimination and social inequalities; migration and integration; cross-cultural research methodologies.

Violence against children: FRA's research

FRA has gathered evidence on violence against children through different research projects. Among others, FRA has asked 42,000 women in Europe about their experience of violence during childhood, and 93,000 LGBT persons told us about their experiences of bullying and discrimination in school. We have asked different national actors about violence against children with disabilities. But we have also asked children themselves about what happens when they were involved in judicial proceedings as victims or witnesses of violence.



Regína Jensdóttir

Head of Children's Rights Division, Council of Europe

Regína Jensdóttir is of Icelandic nationality and holds a law degree from the University of Iceland where she specialised in human rights and a post graduate degree (D.E.A.) from the University of Strasbourg in international public law. She has been working for more than 16 years for the Council of Europe in many areas including protecting and promoting minority languages, developing legal norms in the area of public and private law, including the guidelines on child-friendly justice.

Since 2010 she has been the Council of Europe Co-ordinator on Children's Rights and is currently heading the Children's Rights Division. In these capacities she follows the implementation of the Council of Europe Strategy for the Rights of the Child (2012-2015).

The Council of Europe Strategy for the rights of the child

The Council of Europe Strategy for the Rights of the Child (2012 – 2015) has driven the children's rights agenda of the Council of Europe, its member States and key partners over the past years. Update will be provided on some of the key successes and challenges that the Council of Europe has achieved and identified over the past years through the implementation of the present strategy (child friendly justice, violence against children, child participation and children in vulnerable situations).

A special focus will be given to the work that is carried out by the Lanzarote Committee, in charge of monitoring the implementation of the Council of Europe Convention on the Protection of Children against Sexual Exploitation and Sexual Abuse. Suggestions will be shared as to how Ombudspersons on Children across Europe could support the implementation of this Convention at national level. A special focus on the new European Day on the Protection of Children against Sexual Exploitation and Sexual Abuse, to be held each year on 18 November, will also be made. Finally, as the present Strategy is coming to an end in 2015, information will be provided on the strategic direction the Council of Europe is likely to take in the years to come.



Howard Dubowitz

*Professor of Pediatrics and Director of the Center for Families,
University of Maryland*

Howard Dubowitz is a Professor of Pediatrics and Director of the Center for Families at the University of Maryland School of Medicine in Baltimore. He is on the Executive Council of the International Society for the Prevention of Child Abuse and Neglect (ISPCAN, 2nd term) and is a Past-President of the Helper Society, an honorary international group of physicians working in the child maltreatment field. He has served on the national boards of the American Professional Society on the Abuse of Children and of Prevent Child Abuse America.

Dr. Dubowitz is a clinician, researcher, and educator, and he is active in the policy arena. His main interests are in child neglect and prevention. He edited *Neglected Children: Research, Practice and Policy* as well as ISPCAN's *World Perspectives on Child Abuse* in 2012 and 2014, and he co-edited the *Handbook for Child Protection Practice* as well as *International Aspects of Child Abuse and Neglect*. Dr. Dubowitz has over 180 publications and he has presented at many national and international conferences.

Dr. Dubowitz is married and has two children in their 20's. He enjoys reading, travel, music, biking and swimming – and his work.

Child Neglect

This session will convey the importance of neglect for children. Definitional issues and an understanding of the contributors to neglect will be discussed. We will then consider the potentially valuable role that Ombudspersons in Europe can play.



Jana Hainsworth

Secretary General of Eurochild

Jana Hainsworth joined Eurochild as Secretary General in January 2006. Eurochild is the key civil society network advocating for children's rights and well-being to be at the heart of policymaking in Europe. The network brings together over 180 member organisations from across 33 European countries and strives for a society that respects the rights of children. Jana leads the Eurochild team's efforts to keep children's well-being and the fight against child poverty high on the EU agenda. She has also nurtured Eurochild's growing expertise in the fields of early childhood, family support and children in alternative care.

Jana has extensive experience and expertise in EU advocacy, social policy, children's rights and well-being, and organisational development. Prior to joining Eurochild she has worked in private consultancy in the field of communications and sustainable development. She has also coordinated a network of youth long-term volunteer organisations in Europe. She has a Masters degree in environment, development and policy from Sussex University and an Honours degree in Natural Sciences from Durham University in the UK.

In May 2015, Jana was elected President of Social Platform, the largest European platform of social NGOs in Europe. She will serve as President over two years and will represent the platform at high level events such as the informal EPSCO meeting of Ministers of Employment and Social Affairs, and meetings with Commissioners, Members of the European Parliament, and ministers of countries holding the EU presidency.

Working together with networks of child rights organisations to prevent violence against children

The presentation will briefly present Eurochild as the principle civil society network promoting the rights of children in Europe. It will describe the network's ambitions for the EU to champion children's rights, highlighting some major breakthroughs as well as key challenges ahead. A principle role of Eurochild is to support national NGO networks to advocate for children's rights and influence policy, where possible leveraging EU policy, legislation and funds and also providing a platform for exchange and mutual learning. The presentation will bring examples of the work of Eurochild's 'national partner networks' in particular with regards preventing violence against children. Finally Jana will briefly present findings of a study on collaboration between the National Partner Networks and ENOC members and how their complementary roles can be harnessed in the best possible way to achieve positive change for children.



Anouchka van Miltenburg

Speaker of the House of Representatives of the Netherlands

Foto: ANP

Anouchka van Miltenburg was elected Speaker of the House of Representatives on 23 September 2012. She has been a member of the political group of the People's Party for Freedom and Democracy since 30 January 2003. On behalf of her group she focused mainly on longterm care, medical ethics and media policy. From 18 June 2009 to 10 November 2010, Ms Van Miltenburg was chair of the Standing Committee on Defense. From 12 October 2010 to 25 September 2012 she was vice-chair of the political group of the People's Party for Freedom and Democracy.

Ms. Van Miltenburg was born in Utrecht on 20 April 1967. After secondary school she studied at the Academie voor Journalistiek and Voorlichting in Tilburg from 1986 to 1991. Between 1991 and 2001 Anouchka van Miltenburg worked as a freelance journalist for various media companies. From 14 March 2002 to 1 January 2003 she was a member of the city council of Zaltbommel. Anouchka van Miltenburg has been a member of the supervisory board of the Dutch foundation for disabled children NSGK, and chairperson of an association for customized education and student care, "De Opmaat" in Zaltbommel.

Breakout sessions: Roundtable discussions

Wednesday 23rd September, 11.50-1.30 pm

During the roundtable discussions, conference participants will have the opportunity to discuss a particular subject within the overall conference theme in more depth, together with external experts. The main findings of these sessions will be shared in a plenary debriefing.

Registration

Conference participants may register for their session of choice on Tuesday 22nd September at the registration desk in the foyer of the Rode Hoed. The registration desk is open throughout the conference. Please note that registration is in order of receipt; prompt registration is recommended.

1. No longer unnoticed: Identification and reporting of violence against children

With contributions of the Augeo Foundation and young experts of the Youth Taskforce on Child Abuse.

Too often, child abuse and neglect stay unnoticed and unreported. The young experts will share their experiences. What are, according to them, the main obstacles for proper identification and reporting mechanisms to be in place? Tijne Berg – Le Clerq from the Augeo Foundation will elucidate the significance of high quality training of professionals and the options that exist to facilitate this. Afterwards, participants will share best practices and challenges from their countries and discuss what should be done at the policy level to facilitate higher identification and reporting rates.

2. Accommodating recovery: differences made at the policy level

With contributions of young experts of the Youth Taskforce on Child Abuse

Child maltreatment has a severe impact on children's lives. However, with proper support and treatment, recovery is often possible. The young experts will share their experiences with the subject. Do children and young people receive adequate treatment? Are they asked about their needs and actually listened to? Afterwards, participants will share best practices and challenges from their countries and discuss how they can help to create an environment for children in which they can safely recover from the wrongs that have been done to them.

3. Ombudspersons for children and children's right's coalitions: When (not) to team up

With representatives of Eurochild's National Partner Networks from Estonia, Serbia and the Netherlands. Moderator: Mr. Nigel Thomas, Professor of Childhood and Youth Research, University of Langaster.

This session will explore the scope for ENOC members to work in effective collaboration with Eurochild's National Partner Networks (national children's rights coalitions). The session's moderator, Nigel Thomas has prepared a briefing document based on research with National Partner Networks and ENOC members conducted over the summer. The research included case studies which will be shared in the break-out session by the National Partner Networks involved, with a focus where appropriate on the current ENOC theme of combating violence against children. There will be opportunities for members to learn from each other's experiences and to produce recommendations for strengthening collaboration in appropriate ways, without compromising on the independence of the Children's Ombudsperson.

Speakers and organisations

Youth Taskforce on Violence against Children

The Youth Taskforce on Violence Against Children consists of thirteen Dutch youngsters between 14 and 25 years of age who share a clear goal: to encourage youth participation, to offer advice and to express the voice of youth on topics where involvement of young people is far from the prevailing course of events. Their focus is specifically on child abuse and neglect, messy divorces and (severe) bullying.



Tijne Berg - le Clercq

International project coordinator at Augeo foundation

Tijne Berg- le Clercq (M.A.) is an international project coordinator at the Augeo foundation. This foundation promotes a safe environment for all children, among others by providing professionals with digital learning tools on child maltreatment.

Prior to joining Augeo, Tijne Berg- le Clercq worked as a Senior Policy Advisor at the Netherlands Youth Institute. In this position, she was involved in various national & international projects about tackling child abuse and about supporting children & families. In her earlier jobs, she worked as a researcher and consultant, focusing on youth and family policies, including municipal policies on domestic violence.



Nigel Thomas

Professor of Childhood and Youth Research, University of Lancaster

Nigel Thomas has a professional background in social work, specialising in work with children and families. Since 1995 he has been a full-time academic, teaching and researching in social work and childhood studies. In 2007, Nigel was appointed to a new Chair in Childhood and Youth Research at the University of Central Lancashire, where he is co-founder and co-director of The Centre for Children and Young People's Participation. Nigel's research is mainly focused on children's rights and participation. He also has a particular interest in the work of Children's Commissioners and Ombudsmen, and is a founding member of the International Research Group on Ombudspersons for Children. Nigel holds a Visiting Professorship at Southern Cross University and an Honorary Professorship at Aberystwyth University.

Eurochild and its National Partner Networks

Eurochild is the key civil society network advocating for children's rights and well-being to be at the heart of policymaking in Europe. The network brings together over 180 member organisations from across 33 European countries and strives for a society that respects the rights of children. Its National Partner Networks are the 'go to' membership-based organisations in their country or region on a broad range of issues concerning children's rights and well-being. They have a pivotal role in supporting Eurochild in the coordination of EU and national advocacy.

Breakout sessions: Country updates

Wednesday 23rd September, 2.15-3.45 pm

This year's country updates are organized in a speed date format. In small, alternating groups, participants will be able to share both their past successes and challenges and their plans for the future.

Preparation

All conference participants are invited to prepare two different elevator pitches, each of two minutes length. The elevator pitches should give an answer to the following respective questions:

1. What has been the greatest achievement or challenge of your institution in the past year? Which factors contributed to that success or those difficulties?
2. What are your plans for the coming year?

Session design

Participants discuss their activities and plans in four different rounds, at tables of eight people. The duration of each round is 18 minutes. During each round, all participants who have prepared a pitch will have the opportunity to share it with their colleagues. Any time left afterwards may be used for further discussion.

The first round is about question 1; the second about question 2. The third round focuses again on question 1 and the fourth round on question 2. After each round, participants may choose to switch to a different table, to meet as many colleagues as possible.

Registration

Registration for the country updates is not required. However, conference participants are invited to express their preference for a theme at the registration desk on Tuesday 22nd September. The registration desk is located in the foyer of the Rode Hoed and open throughout the conference. The number of tables allocated to a certain theme will be determined accordingly.

Themes:

1. Violence against children
2. Children, poverty and austerity
3. Children on the move
4. Education
5. The right to be heard/participation projects
6. Children in the care system, including institutionalized care
7. Other: ...

Evening programme

Tuesday 22nd September: Conference dinner

All conference attendees are invited for a canal tour, the ENOC 19th Annual Conference Dinner and a traditional Dutch dancing workshop.

Programme

6.30 pm	Departure by boat in front of the congress venue Rode Hoed
7.15 pm	Arrival at The National Maritime Museum
7.30 pm	experience the East Indiaman Amsterdam (VOC ship)

8.00 pm dinner, drinks and Dutch dancing

11.30 pm	Departure by bus: stops at Central Station /Hotel IBIS Centre, Hotel INK, Hotel NH City Centre and Westermarkt (nearby Rode Hoed).
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The National Maritime Museum

The National Maritime Museum is housed in 's Lands Zeemagazijn (the Arsenal). This historic building dates from 1656 and was designed by Daniel Stalpaert as a storehouse for the Admiralty of Amsterdam. The Arsenal was built in the Golden Age, when Amsterdam was the largest port and market place in the world. Goods from all over the world could be bought right here. Today, over 350 years later, the Arsenal remains an imposing and impressive building with a great deal of character. It exudes history, making it the perfect location for The National Maritime Museum, which has been housed here since 1973.

Wednesday 23rd September: Optional evening programme

Joint cocktail with Eurochild and the Dutch children's rights coalition

Eurochild and the Dutch children's rights coalition have very kindly invited all ENOC conference participants to a joint cocktail on the evening of 23rd September. This cocktail will start at 6.00 pm in Café Thijssen, within walking distance of the Rode Hoed. Those who want to join may gather at the Rode Hoed at 5.45 pm, to walk to Café Thijssen together.

Address

Café Thijssen
Brouwersgracht 107
Amsterdam

Guided walking tour

This information concerns only the conference attendees who have registered for the guided tour through the conference website:

In small groups of 8-12 persons we will walk with an experienced guide through the Jordaan. This originally 17th Century neighborhood is undoubtedly the most sung about, described and romanced town district of the Netherlands. Started as a district for the poor, today it is a favorite place for students, artists and young professionals.

The starting time of the guided tour through the Jordaan neighborhood has been shifted to 6.45 pm, to give participants sufficient opportunity to join the cocktail with Eurochild and the Dutch children's rights coalition. The tour will start in front of Café Thijssen and will finish at 8.30 pm at the Rode Hoed.

Practical information

Conference venue

Rode Hoed
Keizersgracht 102
1015 CV Amsterdam

General assembly venue

The Old Chamber
Tweede Kamer (House of Representatives)
Lange Poten 4
2511 CL The Hague

Please note that sharp items and large bags or suitcases are prohibited to be brought into the general assembly venue. Visitors may be asked to show a valid ID-card or passport.

Directions (Rode Hoed)

More detailed directions can be found on the [conference website](#).

Transport between Amsterdam and The Hague will be organised by the host institution. After the closing session, transport to Amsterdam, Schiphol airport and Rotterdam The Hague airport will be arranged.

Walking directions

(12 minutes walking from Central Station / P1-Parking)

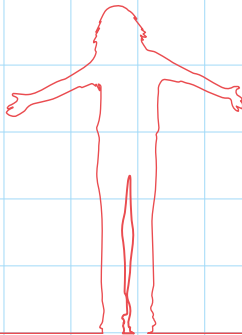
- After leaving the Central Station or the P1-parking, cross the road and turn right (Prins Hendrikkade).
- Before the canal, turn left and follow the Singel.
- Turn right at the third bridge, pass the canal and walk straight ahead into the Blauwburgwal.
- Pass another 2 canals and turn left on the Keizersgracht. On your right hand, you will see the Rode Hoed at number 102.

Public transportation

The nearest tram stop to the Rode Hoed is 'Nieuwezijds Kolk'. From Amsterdam Central Station it is only one stop and costs will be € 2,90. Tickets can be purchased in the tram (cash payment only, banknotes above € 20 are not accepted). Plan your exact journey on: www.9292.nl.

By car & parking

The nearest parking is P1 Amsterdam Centrum, Prins Hendrikkade 20A. This parking is situated in front of Amsterdam Central Station. From all directions, follow the signs 'Amsterdam Centrum/ Centraal Station'. Then follow the signs to the parking 'P1 Amsterdam Centrum'. From here, follow the walking directions from the Central Station / P1-Parking.



Contact information

During the conference, you can turn to the registration desk with any questions you may have. It is located in the foyer of the Rode Hoed and open throughout the conference.

Conference website

www.roijecongressen.com/enoc

De Kinderombudsman (conference host)

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E-mail: enoc@dekinderombudsman.nl

Website: www.dekinderombudsman.nl

ENOC Secretariat (registration & information about the programme)

Phone: +33 3 90 21 54 88

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Congress secretariat (hotel bookings & practical information)

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